You will need to do this from a PC or laptop. After your account is set-up you can download the free smart phone app for parents and using the same login credentials have access on your phone.

If you are presented with a 3rd line of authentication (Captcha) then do the following exactly as stated:

1) Enter username

2) Enter password

3) Enter the Captcha characters as they are presented. If there is a O or 0 then please select the refresh button to the right until you have a series of characters that DO NOT contain either a O or 0. For the Captcha entry Capitals and lowercase count. Spaces do not.

4) BEFORE you select Enter go back up to your password and back it out and enter again.

5) Select Enter.

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